

Public Complaint Form



Section A: Your information (you are the Complainant)

First name	Last name
Physical address	
Mailing address (if different from physical address)	
E-Mail address	Phone number
Preferred language of communication <input type="checkbox"/> English <input type="checkbox"/> French	Preferred method of correspondence <input type="checkbox"/> Mail <input type="checkbox"/> E-mail

Only complete this portion if you are filing this complaint as a Legal Representative.

First name	Last name
Your relationship to the complainant <input type="checkbox"/> Parent/Legal Guardian <input type="checkbox"/> Power of Attorney <input type="checkbox"/> Legal Representative	
Mailing address	
E-Mail address	Phone number

Section B: When did it happen?

Date of the incident/conduct (YYYY-MM-DD)	
Start date	End date
Location of the incident/conduct (ex. Address, intersection, street, etc.)	

Section C: Which police force is involved?

Which police force are you complaining about? (note: for complaints against the RCMP or a Department of Public Safety Peace Officer, see page 5 of the complaint form)

- | | | |
|---|---|--|
| <input type="checkbox"/> Bathurst Police Force | <input type="checkbox"/> Fredericton Police Force | <input type="checkbox"/> Miramichi Police Force |
| <input type="checkbox"/> B.N.P.P. Regional Police | <input type="checkbox"/> Grand Falls Police Force | <input type="checkbox"/> Saint John Police Force |
| <input type="checkbox"/> Edmundston Police Force | <input type="checkbox"/> Kennebecasis Regional Police Force | <input type="checkbox"/> Woodstock Police Force |

Section D: Which police officer are you complaining about?

Which police officer(s) is the subject of the complaint? If you do not know the names, please provide any other identifying details such as rank, badge number and/or description.	
Name	Rank

Section G: Have you already reported your complaint to a police force, the police commission or a civic authority (city, town or board of police commissioners)?

If yes, please identify who you've reported your complaint to, when and how was it reported:

Section H: Acknowledgment

By submitting a completed complaint form, you are:

- declaring that the information you have provided is true to the best of your knowledge and belief;
- authorizing the NBPC to collect and use your personal information in accordance with the *Right to Information and Protection of Privacy Act*;
- understanding that a copy of your complaint and supporting information will be shared with the police officer and/or police force; and
- understanding that your contact information must be kept updated with the NBPC otherwise your complaint may be closed as abandoned.

Complainant's signature (Typing your name in this section serves as signature)	Date

Please send this form and any supporting information to:

Complaints
New Brunswick Police Commission
435 King Street, Suite 202
Fredericton, NB, E3B 1E5

Or

Email: nbpc@gnb.ca

Appendix: General Information



What happens next with your complaint?

If your complaint was filed with the chief of police or civic authority, a copy will be sent to the New Brunswick Police Commission (NBPC).

Your complaint will be characterized as either a conduct, service or policy complaint.

Whether your complaint is a conduct, service or policy complaint, it will be sent to the chief of police or civic authority to resolve it.

The New Brunswick Police Commission

We are not a police force.

The NBPC oversees the public complaint process into the conduct of police officers. The Commission refers and is advised of the disposition of service/policy complaints only. It does so in a transparent and accessible manner that ensures complainants and police officers are treated fairly, impartially and with respect.

Complaints against the RCMP or provincial peace officers

If you wish to file a complaint against a member of the RCMP or a Department of Public Safety Peace Officer, please contact:

For a complaint against the RCMP

Civilian Review and Complaints Commission for the RCMP
P.O. Box 1722, Station B
Ottawa, ON K1P 0B3

From anywhere in Canada: 1-800-665-6878

<https://www.crcc-ccetp.gc.ca/>

The NBPC takes steps to ensure it is properly resolved. Resolutions achieved through the complaint process under the New Brunswick *Police Act* are meant to educate and correct the member of the police force and improve the services or policies of the police force.

Complaints are confidential unless a complaint goes to a public arbitration hearing. The NBPC does not file any public reports regarding the outcome of a complaint.

The Commission functions at arms-length from government. The Police Commission consists of a Chair, a Vice-Chair and such other members as the Lieutenant-Governor in Council appoints.

For a complaint against a Provincial Peace Officer

Inspection & Enforcement Branch, Department of Public Safety
Marysville Place, P.O. Box 6000
Fredericton, NB E3B 5H1

506-453-3992

<https://www2.gnb.ca/content/gnb/en/departments/public-safety.html>

Contact us

The NBPC is available to provide you with information or answer your questions about your complaint. Contact us at:

Phone: 1-888-389-1777 or 506-453-2069

Email: nbpc@gnb.ca

Website: <https://nbpolicecommission.ca/content/nbpc-cpnb/en.html>